

Return Form

Return-No.:



Company:	Reason for return (please cross the corresp. box):
	Return of goods: ☐ WR
	Complaint: ☐ RK
	Repair: ☐ RP
	Technical inspection: ☐ TP
Contact:	Date:
Phone:	*) The production order no. can be found on the packing label and must always be stated!
Fax-No:	
e-Mail:	

In case of repairs, technical inspections and maintenance tests, please send this return form along with a written order.

Part No.:	Product description:	Quantity:	Production *) order no. Mandatory field:	Delivery note No. or invoice No.:	Detailed descriptions of the reason for return:
			Required field	Required field	

If the material of the returned good (s) was not directly obtained from DEHN, please indicate the supplier or wholesaler and the order No. and order date.

In case of complaints, please give a detailed description of the fault:

For return shipments from Non-European Countries: Please do not dispatch your shipment via post road (post mail).

Due to customs clearance reasons we kindly ask you to hire a forwarding agency. Please inform your forwarding agency to contact the Customs Clearance & Export Control department of DEHN (zoll@dehn.de) regarding the import customs clearance.

Opening hours of our incoming goods department:

Monday – Thursday: 07:00 – 15:00 Uhr
Friday: 07:00 – 12:00 Uhr

Address for returning goods:

DEHN SE + Co KG
Hans-Dehn-Straße 1
92318 Neumarkt
Germany

Contact:

Return management team
Phone: +49 9181 906-1780
Fax: +49 9181 906-1215
e-Mail: retoure@dehn.de